

# Preparing for Your Mamava

Your Mamava pod is arriving soon, which means...it's nesting time! This document will help you choose the best pod locations and provide essential information for delivery day (detailed assembly instructions will arrive with your pod).



## Mamava XL

9'5"W x 5'4"D x 7'3"H\*  
Weight: 900 lb

### Shipping carton

4'5"W x 8'D x 6'H\*\*  
Total weight: 1,085 lb



## Mamava Original

7'3"W x 3'7"D x 7'3"H\*  
Weight: 475 lb

### Shipping carton

4'3"W x 8'D x 4'2"H\*\*  
Total weight: 755 lb



## Mamava Solo

4'W x 4'D x 7'4"H\*  
Weight: 300 lb

### Shipping carton

7'10" W x 4'7" D x 2'7" H\*\*  
Total weight: 550 lb

\*Pod height does not include a 4" antenna (Solo)/6" antenna (Original/XL). Not applicable to Solo Base pods.

\*\*Dimensions include the cribbing on the bottom of the pallet, which provides pallet jack or forklift access.

Access useful assets on [help.mamava.com](https://help.mamava.com) including assembly video, Owner's Manual, and signage templates.

# Select a Spot for Your Pod

## 1 Make accessibility, safety, and convenience top priority

Pods are only as accessible as the space they're placed in. Ensure placement doesn't degrade or impede audible or visible alarms. We also recommend placing your pod near a bathroom to provide easy access to a sink and changing table.



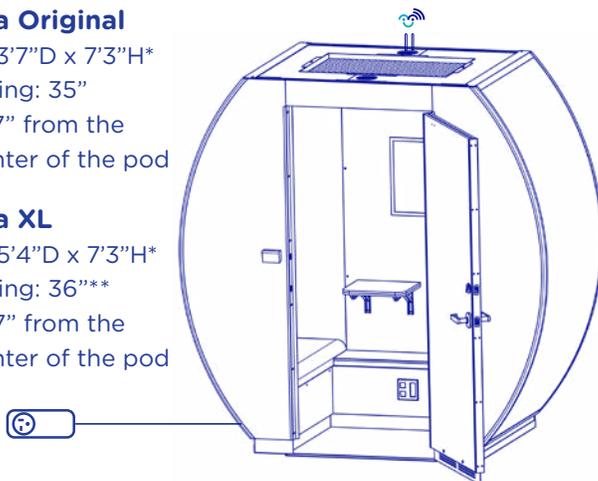
## 2 Be sure it fits the space

### Mamava Original

7'3"W x 3'7"D x 7'3"H\*  
 Door swing: 35"  
 Cord: 5'7" from the back center of the pod

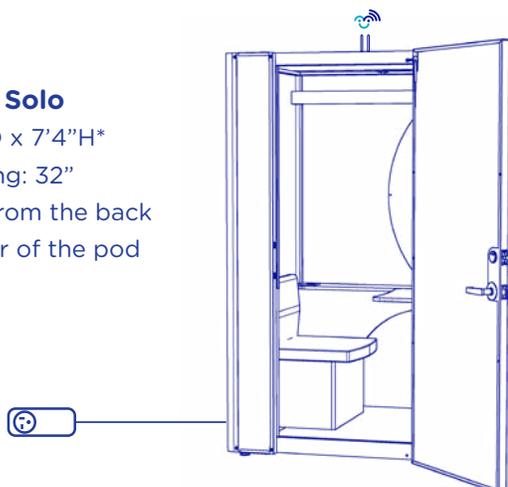
### Mamava XL

9'5"W x 5'4"D x 7'3"H\*  
 Door swing: 36"\*\*\*  
 Cord: 6'7" from the back center of the pod



### Mamava Solo

4'W x 4'D x 7'4"H\*  
 Door swing: 32"  
 Cord: 4' from the back left corner of the pod

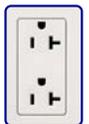


## 3 Ensure privacy

If your model is one with a more open perforated ceiling (XL/Original V5), avoid placing in a stairwell, directly underneath security cameras, or anywhere that provides an overhead view.

## 4 Place within 2' of a standard outlet

Mamava pods come with a GFCI-protected electrical cord that plugs into a standard 20A 120v receptacle (15A 120v for Solo). **Be sure the cord does not span any walkways.**



## 5 Consider temperature

Vent fans help move air, but do not heat or cool the pod. Place your pod in an area that's serviced by your HVAC system.

## 6 Ensure cellular service or Wifi

Breastfeeding parents need cell service or Wifi to open pods with the Mamava app. *Does not apply to pods without Smart Access.*

## 7 Find a flat surface

Place your Mamava on a flat, consistent surface. Avoid grouted tiles, brick, or sloped floors. Low-pile carpet is fine.

**Important:** Mamava pods are intended for indoor use only. The unit should **not** be stored or installed in any area where it will be exposed to moisture, excessive humidity, wind or other outdoor elements, including extreme temperatures (below 40°F (4°C) or greater than 90°F (32°C)).

\*Pod height does not include a 4" antenna (Solo)/6" antenna (Original/XL). Not applicable to Solo Base pods.  
 \*\* Ensure 60" clearance in front of the Mamava XL door and 18" clearance on the latch side.

# Receiving Your Mamava

What to expect when you're expecting? Your Mamava will arrive unassembled in a series of cardboard boxes stacked and banded together on a wooden pallet.

## Move your carton to your pod assembly location

### Assemble the pod as close as possible to the final placement

Once assembled, Mamava pods can move short distances.

### Ensure necessary ceiling clearance for assembly

You'll need a ceiling clearance of at least 8'6" for XL and Original pods to allow room for the side panels to slide in from above. Solo pods require a ceiling clearance of at least 8'.

### Take care when moving your carton

- ✔ Use a forklift or pallet jack to move your Mamava carton from the truck, and a cart or dolly to move it to its assembly spot.
- ✔ If you're welcoming multiples, don't stack cartons (pods) on top of each other at any time.
- ✔ Unless you have long forks, lift the carton from the long side of the pallet, not the narrow end.
- ✔ Consider the dimensions of the carton as you plan your route from delivery site to assembly spot.

## What's included in your carton

### Pod parts

- **Original** pod panels are approximately 3' x 7' and 4' x 8'
- **XL** panels are approximately 3.5' x 7.5' and 5.5' x 8'
- **Solo** panels are approximately 4' x 7.25'

### Hardware and tools

- Assembly instructions
- Hardware (e.g., screws, fasteners)
- Hex key
- Keychain + keys to access your pod's lock
- Information about accessing your Owner's Manual



# Assembling Your Pod

Mamava pods are easy to assemble, especially when you're prepared. Please read this section in advance of opening your Mamava carton.

## On assembly day:

- 1 Move your carton to its assembly spot**  
Refer to the previous page for guidelines about choosing an assembly spot and transporting the carton.
- 2 Then dive in and start building**  
It takes two people and four hours to assemble an Original or XL pod. (If available, a third person can be helpful.) The Solo pod can be assembled by two people in under two hours.
- 3 When it's all done, you'll celebrate!**  
All together? Give yourself or your fellow assembly-people a pat on the back. Or a high five. Maybe even a nice cold drink.
- 4 If you need to move your pod, level it**  
After moving, you'll need to level it in its final spot. Details on how to level are provided in the assembly guide.
- 5 Don't forget to clean up**  
Recycle the cardboard carton and discard the packing materials.
- 6 Download your Owner's Manual**  
You'll find a handout in the bag with your pod's hardware telling you exactly how to do this. Or visit [help.mamava.com](https://help.mamava.com) to obtain a copy. If you're not the person who will be responsible for maintaining the pod, pass this info along to the person who is.
- 7 Snap a few pictures of your new pod**  
Take a few horizontal photos of your pod head-on, as well as in its surroundings to help parents recognize it on the app. Send pics to [customersuccess@mamava.com](mailto:customersuccess@mamava.com) so we can add these to our app.

## What you can do right now

### Recruit your assembly crew

Identify two people who are comfortable working with tools and assembling kit-type furniture. A third person may be helpful, but is not necessary.

### Plan your locations, walk your route

Walk the path you'll take from receiving your carton to installing the pod and make sure everything will fit all along the way. During this walk-through, scope out great spots for wayfinding signage.

### Gather your tools

- Step ladder (2'-6"—consider the height of your crew!)
- 4' level (for XL or Original)
- #2 Phillips head screwdriver
- #3 Phillips head screwdriver (for XL or Original)
- Flat head screwdriver (for Solo)
- Adjustable wrench (up to 17mm)
- 9/16" socket wrench (with a short extension preferable) (for XL or Original)
- Hex key (one provided with each unit)
- Cordless drill with a #2 Phillips bit (for Solo)

### Watch the assembly video

Visit [help.mamava.com](https://help.mamava.com) to find helpful assembly resources.



Use your camera app to scan the QR code for easy viewing

